**WorkAble TN**

**(*A Program of the Tennessee Disability Coalition*)**

**Work Incentives Planning and Assistance (WIPA) Service Model**

How to determine whether to refer an individual to the WorkAble TN Program for Intensive Work Incentives Planning and Assistance (WIPA) Services

**Step One: Determining eligibility for WIPA Services**

* At least age 14, but not yet full retirement age, **and**
* Receiving (or approved to receive) Social Security benefits **based on disability** (SSI or Title II DI benefits such as SSDI, CDB or DWB)

**and**

**Step Two: Consider whether eligible individuals are of high priority**

* Beneficiaries **currently working full-time**, are self-employed full-time or are about to start full-time work.
* Beneficiaries **currently working part-time**, are self-employed part-time or are about to start part-time work.
* Beneficiaries who have had a **job interview** within the 30 days prior to their first contact with the WIPA program or Ticket to Work Help-Line, or who have a job interview within the two weeks following contact with WIPA program or Help-Line.
* Beneficiaries **seriously considering employment**, who are currently receiving services from a State Vocational Rehabilitation (VR) agency, or who have assigned their Ticket to an Employment Network (EN) or other vocational program, or who indicate serious intent to work.

**Help Line Services**: If you determine the criteria listed above is inapplicable, individuals should be referred to the Social Security Administration "Help Line" at (866) 968-7842 for general information/Basic Benefits Counseling. These professionals are authorized and qualified to refer callers back to the Benefits to Work staff for assistance where deemed appropriate. Additionally, individuals may decide to attend an informational presentation conducted by WorkAble TN staff. (See the Upcoming Presentations page)

WorkAble TN is Tennessee’s WIPA program selected by Social Security Administration (SSA) to perform these services. Our contact telephone number is (615) 383-9442.